

The TameFlow Connection Newsletter

The latest news and ideas about the *TameFlow Approach*

TameFlow Connection 29

Hello Friends of Herbie

Here is the latest *TameFlow Connection Newsletter*. It will also be the last one for this year; but - no worries! - I will resume publishing it in 2021!

Tidbits

Where People Can Work with Dignity

[Kenneth Tyler](#) had these nice words to say on a [LinkedIn](#) thread: "I'm deeply attracted to systems like eXtreme programming or (more recently, Steve Tendon]'s TameFlow...because they create an organizational space where people can work with dignity and not constantly be asked to do more than they can do." A big thank you to Kenneth for that nice thought.

Kenneth has also been super-active posting on the TameFlow Community site, with topics like: [Measuring Wait Time and Touch Time in the Real World](#), [Dealing with interruptions](#), [More Meetings, or fewer meetings?](#), [Math for queues...with references to Goldratt](#) and more!

When People Count

One of the key tenets of *Lean* is **Respect for People**. Two of TOC's four pillars are **Inherent Harmony** ("Every Conflict Can Be Removed") and **Inherent Goodness** ("People are Good").

Most people who spend their lives in corporate environments have a hard time to relate to such notions. It is refreshing to read stories like this one: [He Asked His Team How to Avoid Layoffs. Their Response Thrilled Him](#).

Isn't this a perfect example of the *Story of Herbie*, as I like to interpret it in the *TameFlow Approach*? As early as this morning I [tweeted](#): "Story of Herbie is really about not leaving anyone behind alone in the

woods, and everybody helping the weakest and being accepting of the weakest.”

That's what I mean when TameFlow cares about the hearts and the humanity.

The Customer Factory Manifesto

[Ash Maurya](#), who created the *Lean Canvas*, has just published [The Customer Factory Manifesto](#). It is a nice way to think about how to grow a business. The best part is that it actually applies the **Theory of Constraints**. I will definitely keep these ideas in mind in the attempt of growing the *Business of TameFlow*.

Bang for Buck

[David Hodes](#) has published yet another post that is a must read: [Bang for buck—the art of portfolio management](#). David shows how to use the **Project Octane** to make critical prioritization decisions in a portfolio of projects. You can take this article as complementary reading to *Chapter 13—Portfolio Prioritization and Selection in PEST Environments* in the [Tame your Work Flow](#).

Past Events

On December 3rd, 2020 we had our first ever panel discussion on the *Campfire Talks with Herbie (No. 30)* with [Ritu Ward](#), [Niels Pflaeging](#), [Pamela Dukes OLY](#), [Nigel Thurlow](#) and myself. It was an entertain our with thoughtful reflections on resilience, sustainability, diversity, social responsibility, power structures, hierarchies, networks, complexity. You can see the show on the [Youtube recording](#).

The next *Campfire Talk* will be sometime in January. In the meantime, you might want to watch the past episodes on the [Campfire Playlist](#). To make sure you won't miss future episodes, subscribe to the [Campfire Events Notification List](#), and you will receive the broadcast links ahead of the events.

That's it for this time.

Have a wonderful Christmas Season and a Happy New Year – See you again in 2021 when great things will be happening with the *TameFlow Approach*.

Steve



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